



Individualised Support Arrangements at Melba

Flexible support that fits your life, your goals, your pace, your choices.

Individualised Support Arrangements (ISA) is designed for people who want flexible support to learn new things, connect with community, and try new experiences with one to one support.

Progress feels better when it fits who you are, and for many people ISA is the best way to combine learning and fun!

What can I use ISA for?

- > **Getting out and about in your community:** events, hobbies, sport, and local outings
- > **Building independence and daily living skills** at home and in the community
- > **Learning new skills one to one** for example cooking, shopping, planning and budgeting
- > **Confidence and social skills:** meeting people, visiting new places, and socialising
- > **Pre-employment readiness:** building routines, skills, and experience at your pace

The discovery phase of developing NDIS plans is so important and exciting if approached well. We use that time to really find out what people like and what they want to do. This might mean a bit of trial and error, but we follow their lead to get to the heart of what makes them tick—and we meet them there.

Ivy Bickford,
Outcomes Manager





How it works at Melba

We start with what matters to you. That might mean trying a few options, seeing what you enjoy, and building from there. If you're preparing for a plan review, we can also provide a progress summary that captures what you've been working on, what's going well, and what supports will help you achieve what you're working towards.

Why choose ISA?

Flexible:

choose supports that match your life, interests and goals

Tailored:

one to one support built around you

Practical:

build everyday skills you can use straight away

Connection:

make social and community participation easier

Positive:

a great way to learn new things while having fun

How is ISA funded?

If you have an NDIS plan, ISA is usually funded through your Core and/or Capacity Building supports (depending on what you're using ISA for and what's in your plan). We can also support people to access ISA with TAC funding or fee for service, including support at home and out in the community. Not sure about what funding you can use? Talk with us we can talk through your options.

For more information about ISA, scan this QR code

melbasupport.com.au
1300 696 352

